Mission, Organization & Budget

IT Student Services

IT Administrative Services

IT Research Services

Strategic Directions
The Information Technology Organization at Marshall University provides and creates an evolving, innovative and integrated information technology environment that empowers, enhances and engages the academic, support and research activities of the University by delivering effective IT products and services that help students, faculty, and staff to achieve Marshall University goals.
Information Technology Role in Higher Education

- Costs
  - Automation
- Transient Students
  - Portable Standards
- Innovation
  - New technologies
- Accountability
  - Analytics
Information Technology
Information Technology Organizational Plan

- Retain Existing Staff
- Reorganize to Better Serve
- New Learning Spaces
- Optimize Existing IT Dollars
- Increase Security and Capacity
Information Technology Organizational Chart
We welcome feedback!

Share your:

- Compliment
- Concern
- Question
- Suggestion
- Tech Support

Marshall University Information Technology Administration will respond promptly to all responses
Information Technology Faculty and Staff

Personnel Total = 125

- IT Administration
- Enterprise Infrastructure
- IT Services
- Online Learning & Libraries
- Digital Media
Networks and Big Data
Student Technology Services
Online Everything

Video/Multimedia Production
Campus Computer Labs
Learning Commons
Web Space
Service Desk
Outlook eMail
Video Streaming
Online Digital Library
MU Social Networks
Online Books and Journals

Online Registration & Payment
Wired and Wireless Access
Online Financial Aid
Online Grades
myMU Portal
Academic Software
Online Reference Support
Online Course Delivery
Emergency Notification System

Information Technology
Marshall University
www.marshall.edu/it/
Social Media Landscape

Social Media
More Than Just E-mail
Collaboration & Communication Services

- Exchange Inbox
- Calendar
- Contacts

**Collaborate**
- Office Live Workspace
- Shared View
- SkyDrive
- Windows Live Spaces

**Communicate**
- Mobile Alerts
- Messenger
- Mobile
- More

student@live.marshall.edu
Online Learning: Right for You?
Take this quiz to find out...

Announcements

Instructors, need help with your courses?
Stop by the MUOnLine Design Center!

Where: Communication Building 211
When: Monday - Friday, 8:30 am to 5:00 pm

Or: Call 304-696-7117 to schedule an appointment with one of our designers.

Wimba Pronto - log into MUOnLine and

View the Technology Workshop Schedule for Faculty & Staff

About MUOnLine

welcome
are e-courses for you?
request information
contact us

Online Degrees

graduate
minors

Courses/Catalogs

types of courses
course catalog
course finder

Online Tools

e-course first steps
tech requirements
ECourse Dollar $8,071,044
FY 2010-11
Banner 8 and myMU Portal
Research Services
An Asset for the Community

Universities
Researchers
Regional Networks
K-12
Industry
International
Learning Spaces
Social analytics
Next generation analytics
Marshall Digital Scholar serves to collect, preserve, and provide global access to the scholarly and creative work of faculty, students, and alumni of Marshall University, as well as university publications, images, recordings, archives, and special collections, in order to promote discovery, research, and collaboration across disciplines and institutions.

**At a Glance**

- **Top 10 Downloads**
  - All time

- **Recent Additions**
  - 20 most recent additions

**Feature of the Day**

- **Infinitesimal Time Scale Calculus**
  - Tom Cuchla

- 82 papers to date
- 61 full-text downloads to date
- 61 downloads in the past year
Information Security
Emergency Notification

Physical
- Set Security Goals

Cyber
- Identify Assets, Systems, Networks, and Functions

Human
- Assess Risks (Consequences, Vulnerabilities, and Threats)

Prioritize

Implement Protective Programs

Measure Effectiveness

Feedback loop

Continuous improvement to enhance protection of CI/KR
Cloud computing
Applying innovation for growth
Long-term sustainability